



# Nationwide

30 September 2022

## Ian Storm Response

Hurricane Ian made landfall on Florida's gulf coast on Sept. 28 as a Category 4 hurricane. After sweeping across Florida, from Cayo Costa and Fort Myers to Orlando and Cape Canaveral, residents and businesses have been left to contend with widespread power outages and significant flooding. The storm then moved over the Atlantic Ocean and made a second landfall on Sept. 30 in Georgetown, South Carolina.

Nationwide is here for its members over the weekend and in the days ahead as they deal with the aftermath of the storm, whether they need help [filing a claim](#) or need [financial flexibility](#) afterwards.

### Catastrophe Response Units

Our Catastrophe Response Units (CRU) provide humanitarian assistance and serve as a central location for Nationwide customers to speak with our Claims team and ask questions about the claim process. For the latest information and locations, please visit our [Catastrophe Response site](#).

### Supporting the Red Cross

In the wake of Ian, the Nationwide Foundation is making an additional [\\$100,000 donation](#) to its annual support of the American Red Cross Disaster Relief Fund to assist those affected by the storm. It is also matching Nationwide employee contributions to support recovery efforts following Fiona and Ian.

People interested in donating to the Red Cross may donate online at [www.redcross.org](http://www.redcross.org) or call 1-800 RED CROSS (1-800-733-2767).

### After the Storm and Starting a Claim

After a hurricane or tropical storm has passed, it's important to remain vigilant and safe. Consider these important tips:

- After the storm has passed, use a flashlight if you are without power. Matches, candles or a lighter could ignite leaking gas.
- If it is safe to do so, take pictures or video of any damage that may have occurred to make an insurance claim.

The Nationwide claims team is ready to assist in the aftermath of Ian. Start your claims online at [nationwide.com](http://nationwide.com), through the Nationwide mobile app or by calling 800-421-3535 to ensure the quickest, most comprehensive service.

### Offering Financial Flexibility

Nationwide is offering expedited disbursements and extensions on payments to life and annuity policyholders and retirement plan participants affected by Ian. Contact Nationwide's [service centers](#) for more details.

<https://news.nationwide.com/en-us/ian-storm-response/>